

? logon

```
*** It is now 2010/07/22 13:25:02 ***
(Dialog time 2010/07/22 12:25:02)
```

```
FTEXT1 is set ON as an alias for 15,9,610,810,275,634,471
FTEXT2 is set ON as an alias for 613,813,636,16,160,621,148,20,624
FTPAT is set ON as an alias for 348,65
NFTEXT is set ON as an alias for 35,65,99,2,583,474,475,347,256
```

? b 411

```
22jul10 11:25:12 User276702 Session D287.1
      $0.00      0.271 DialUnits File415
$0.00 Estimated cost File415
$0.05 INTERNET
$0.05 Estimated cost this search
$0.07 Estimated total session cost      0.271 DialUnits
File 411:DIALINDEX(R)
```

```
DIALINDEX(R)
(c) 2010 Dialog
```

```
*** DIALINDEX search results display in an abbreviated ***
*** format unless you enter the SET DETAIL ON command. ***
```

? sf all

```
You have 357 files in your file list.
(To see banners, use SHOW FILES command)
```

? s (blog?? or weblog??) and (automat?? (n2) (post?? or push?? or submit"" or publish?? or send?? or updat??) not py>2003

```
Your SELECT statement is:
```

```
S (BLOG?? OR WEBLOG??) AND (AUTOMAT?? (N2) (POST?? OR PUSH?? OR SUBMIT""
OR PUBLISH?? OR SEND?? OR UPDAT??) NOT PY>2003
```

```
Items  File
-----  ----
```

```
>>>Unmatched parentheses
```

? s (blog?? or weblog??) and (automat?? (n2) (post?? or push?? or submit"" or publish?? or send?? or updat??) not py>2003

```
Processing
Processing
Processing
Processing
```

[illegible]

[illegible]

[illegible]

Your SELECT statement is:

S (BLOG?? OR WEBLOG??) AND (AUTOMAT?? (N2) (POST?? OR PUSH?? OR SUBMIT?" OR PUBLISH?? OR SEND?? OR UPDAT??)) NOT PY>2003

	Items	File
	-----	-----
	1	13: BAMP_2010/Jul 21
	5	15: ABI/Inform(R)_1971-2010/Jul 21
	11	16: Gale Group PROMT(R)_1990-2010/Jul 21
Processing		
	8	20: Dialog Global Reporter_1997-2010/Jul 22
	3	47: Gale Group Magazine DB(TM)_1959-2010/Jun 28
Examined	50	files
	1	88: Gale Group Business A.R.T.S._1976-2010/Jul 21
	12	148: Gale Group Trade & Industry DB_1976-2010/Jul 21
Examined	100	files
Processing		
Processing		
Examined	150	files
	4	275: Gale Group Computer DB(TM)_1983-2010/Jun 10
Processing		
	2	349: PCT FULLTEXT_1979-2010/UB=20100715 UT=20100708
Examined	200	files
Examined	250	files
	5	484: Periodical Abs Plustext_1986-2010/Jul 21
	1	608: MCT Information Svc._1992-2010/Jul 22
	2	610: Business Wire_1999-2010/Jul 22
	5	613: PR Newswire_1999-2010/Jul 22
	2	619: Asia Intelligence Wire_1995-2010/Jul 21

Save-2010-07-22_100836

[illegible]

22 files have one or more items; file list includes 357 files.
One or more terms were invalid in 46 files.

? b hits

```

22jul10 11:49:47 User276702 Session D287.2
    $236.86    76.655 DialUnits File411
$236.86    Estimated cost File411
    $6.67    INTERNET
$243.53    Estimated cost this search
$243.60    Estimated total session cost    76.926 DialUnits

SYSTEM:OS   - DIALOG OneSearch
File  13:BAMP 2010/Jul 21
        (c) 2010 Gale/Cengage
File  15:ABI/Inform(R) 1971-2010/Jul 21
        (c) 2010 ProQuest Info&Learning
File  16:Gale Group PROMT(R) 1990-2010/Jul 21
        (c) 2010 Gale/Cengage
File  20:Dialog Global Reporter 1997-2010/Jul 22
        (c) 2010 Dialog
File  47:Gale Group Magazine DB(TM) 1959-2010/Jun 28
        (c) 2010 Gale/Cengage
File  88:Gale Group Business A.R.T.S. 1976-2010/Jul 21
        (c) 2010 Gale/Cengage
File 148:Gale Group Trade & Industry DB 1976-2010/Jul 21
        (c) 2010 Gale/Cengage

*File 148: CURRENT feature not working. See HELP NEWS148.

```

Save-2010-07-22_100836

File 275:Gale Group Computer DB(TM) 1983-2010/Jun 10
(c) 2010 Gale/Cengage
File 349:PCT FULLTEXT 1979-2010/UB=20100715|UT=20100708
(c) 2010 WIPO/Thomson
File 484:Periodical Abs Plustext 1986-2010/Jul 21
(c) 2010 ProQuest
File 608:MCT Information Svc. 1992-2010/Jul 22
(c) 2010 MCT Information Svc.
File 610:Business Wire 1999-2010/Jul 22
(c) 2010 Business Wire.
*File 610: contains data from 3/99 forward.
For archive data (1986-2/99) see File 810.
File 613:PR Newswire 1999-2010/Jul 22
(c) 2010 PR Newswire Association Inc
*File 613: File 613 now contains data from 5/99 forward.
Archive data (1987-4/99) is available in File 813.
File 619:Asia Intelligence Wire 1995-2010/Jul 21
(c) 2010 Fin. Times Ltd
File 621:Gale Group New Prod.Annou.(R) 1985-2010/Jun 01
(c) 2010 Gale/Cengage
File 634:San Jose Mercury Jun 1985-2010/Jul 21
(c) 2010 San Jose Mercury News
File 649:Gale Group Newswire ASAP(TM) 2010/Jun 03
(c) 2010 Gale/Cengage
File 654:US PAT.FULL. 1976-2010/JUL 20
(c) Format only 2010 Dialog
*File 654: Reassignment data for 2009 delayed due to technical issues.
See File 123 for current reassignments.
File 674:Computer News Fulltext 1989-2006/Sep W1
(c) 2006 IDG Communications
*File 674: File 674 is closed (no longer updates).
File 711:Independent(London) Sep 1988-2006/Dec 12
(c) 2006 Newspaper Publ. PLC
*File 711: This file no longer updates. Last PD Dec 2006.
NewsRoom contains newer records.
File 759:Business Insights 1992-2010/Jun
(c) 2010 Datamonitor
File 997:Newsroom 2000-2003
(c) 2009 Dialog
*File 997: Search individual news files via NewsRoom.
For details see HELP NPAPERS and HELP NEWSFIL .

Set	Items	Description
---	-----	-----

? s (blog?? or weblog??) and (automat?? (n2) (post?? or push?? or
submit"" or publish?? or send?? or updat?? or feed?? or syndicat??)) not
py>2003

Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing

Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing

Processing
Processing
Processing
Processing
Processing
Processed 10 of 22 files ...
Processing
Processing
Processing
Processing
Processed 20 of 22 files ...
Processing
Completed processing all files

```

      835661 BLOG??
      111732 WEBLOG??
      5682461 AUTOMAT??
    18657320 POST??
      7250080 PUSH??
      2004631 SUBMIT
    10896322 PUBLISH??
      7788498 SEND??
    11021523 UPDAT??
      3421539 FEED??
      988188 SYNDICAT??
      105682 AUTOMAT??(2N)((((((POST?? OR PUSH??) OR SUBMIT) OR
      PUBLISH??) OR SEND??) OR UPDAT??) OR FEED??) OR
      SYNDICAT??)
    99993825 PY>2003
S1      113 (BLOG?? OR WEBLOG??) AND (AUTOMAT?? (N2) (POST?? OR
      PUSH?? OR SUBMIT"" OR PUBLISH?? OR SEND?? OR UPDAT?? OR
      FEED?? OR SYNDICAT??)) NOT PY>2003

```

? rd

```

>>>Duplicate detection is not supported for File 349.

>>>Duplicate detection is not supported for File 654.

>>>Duplicate detection is not supported for File 759.

>>>Records from unsupported files will be retained in the RD set.
      S2      51 RD (unique items)

```

? s s2 and (ibm or lotus)

```

          51  S2
    2542092  IBM
          472462  LOTUS
S3          22  S2 AND (IBM OR LOTUS)

```

? s s2 and workflow?

```

          51  S2
    725574  WORKFLOW?
S4          11  S2 AND WORKFLOW?

```

? s s2 and (project (n2) (manag?? or microsoft))

Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing
Processing

```

Processing
Processing
Processed 10 of 22 files ...
Processing
Processed 20 of 22 files ...
Completed processing all files
          51  S2
    15194450  PROJECT
    28517071  MANAG??
    3800065  MICROSOFT
    604026  PROJECT(2N) (MANAG?? OR MICROSOFT)
S5          2  S2 AND (PROJECT (N2) (MANAG?? OR MICROSOFT))

```

? s s3 and s4

```

          22  S3
          11  S4
S6          11  S3 AND S4

```

? t s3/ti/all

3/TI/1 (Item 1 from file: 13)
DIALOG(R)File 13: BAMP
(c) 2010 Gale/Cengage. All rights reserved.

Portal progress and KM: Computer Associates' CleverPath. (Portals).

Dialog eLink:

USPTO Full Text Retrieval Options

3/TI/2 (Item 1 from file: 15)
DIALOG(R)File 15: ABI/Inform(R)
(c) 2010 ProQuest Info&Learning. All rights reserved.

Top ten technology innovators

3/TI/3 (Item 1 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

PR Newswire Summary of High Tech Copy, Sept. 16, 2003.

3/TI/4 (Item 2 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

PR Newswire Summary of High Tech Copy, Thursday, April 10, 2003.

3/TI/5 (Item 3 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

PR Newswire National Summary, Thursday, April 10, Midnight to 10 a.m. ET.

3/TI/6 (Item 4 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

PR Newswire Summary of High Tech Copy, Tuesday, April 8, 2003.

3/TI/7 (Item 5 from file: 16)

DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

PR Newswire National Summary, Tuesday, April 8, Midnight to 10 a.m. ET.

3/TI/8 (Item 6 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

Versant Releases New Version of Its Transaction Accelerator, Versant enJin.

3/TI/9 (Item 7 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

Manufacturers Alphabetic Listings.(Directory)

3/TI/10 (Item 1 from file: 20)
DIALOG(R)File 20: Dialog Global Reporter
(c) 2010 Dialog. All rights reserved.

Raiders of WCM tools

3/TI/11 (Item 1 from file: 47)
DIALOG(R)File 47: Gale Group Magazine DB(TM)
(c) 2010 Gale/Cengage. All rights reserved.

Brave New Apps: the web services tools.

3/TI/12 (Item 1 from file: 148)
DIALOG(R)File 148: Gale Group Trade & Industry DB
(c) 2010 Gale/Cengage. All rights reserved.

**Sun to push Java for the enterprise at show.(Internet World Showcase)
(Product Development)**

3/TI/13 (Item 1 from file: 275)
DIALOG(R)File 275: Gale Group Computer DB(TM)

(c) 2010 Gale/Cengage. All rights reserved.

Build up your immunity to viruses over the Net. (Internet/Web/Online Service Information)

3/106/14 (Item 1 from file: 349)
DIALOG(R)File 349: PCT FULLTEXT
(c) 2010 WIPO/Thomson. All rights reserved.

824092

**HUB & SPOKE ARCHITECTURE AND METHODS FOR ELECTRONIC COMMERCE
ARCHITECTURE EN ETOILE ET PROCEDES DE COMMERCE ELECTRONIQUE**

3/TI/15 (Item 1 from file: 613)
DIALOG(R)File 613: PR Newswire
(c) 2010 PR Newswire Association Inc. All rights reserved.

PR Newswire High Technology Summary (Part 1) Wed., July 12, 2000

3/TI/16 (Item 2 from file: 613)
DIALOG(R)File 613: PR Newswire
(c) 2010 PR Newswire Association Inc. All rights reserved.

PR Newswire National Summary, Wednesday, July 12 to 8 A.M. EDT

3/TI/17 (Item 1 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
(c) Format only 2010 Dialog. All rights reserved.

Method and system for integration of software applications

3/TI/18 (Item 2 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
(c) Format only 2010 Dialog. All rights reserved.

Interfacing servers in a Java based e-commerce architecture

3/TI/19 (Item 1 from file: 759)
DIALOG(R)File 759: Business Insights
(c) 2010 Datamonitor. All rights reserved.

CUTTING THROUGH THE HYPE: 1.1 EXECUTIVE SUMMARY

3/TI/20 (Item 2 from file: 759)
DIALOG(R)File 759: Business Insights
(c) 2010 Datamonitor. All rights reserved.

APRIL: 2.0 TECHNICAL BRIEFING: J2ME - PART 2

3/TI/21 (Item 1 from file: 997)
DIALOG(R)File 997: Newsroom 2000-2003
(c) 2009 Dialog. All rights reserved.

Alpha Of Kapor's Open-Source PIM Due In Spring ; Lotus founder Mitch Kapor said his open-source personal-information manager, "Chandler", will be released in an alpha version this April.

3/TI/22 (Item 2 from file: 997)
DIALOG(R)File 997: Newsroom 2000-2003
(c) 2009 Dialog. All rights reserved.

Q-Link 4.0 Establishes New Benchmark For Business Process Application Development And Integration-Innovative Process Design And Integration Capabilities Combined With J2EE Compatibility And Web Services Support Provide...

? t s3/3,k/17, 10,2,1

Dialog eLink: Order File History _____
3/3,K/17 (Item 1 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
(c) Format only 2010 Dialog. All rights reserved.

0005253556 **IMAGE Available
 Derwent Accession: 2003-616701

Method and system for integration of software applications

Inventor: Burke Cox, INV
 Doug Crane, INV

Correspondence Address: Kevin A. Buford, Esq. Holland & Knight LLP,
 Suite 700 1600 Tysons Boulevard, McLean, VA, 22102-4868, US

	Publication Number	Kind	Date	Application Number	Filing Date
	-----	--	-----	-----	-----
Main Patent	US 20030105887	A1	20030605	US 2002246375	
20020918					
CIP	PENDING			US 2001997942	20011203

Fulltext Word Count: 13415

**IMAGE Available

Summary of the Invention:

...the products that traditionally provide these kinds of services (e.g., as offered by BEA WebLogic Server, IBM WebSphere, Microsoft BizTalk, webMethods EAI, and the like) is itself a time-consuming and expensive...

Description of the Invention:

...set, as well as subsequent modification of the initial parameters (e.g., followed by an automatic configuration update for the integration server, solution server and client code). Once the desirable security parameters are...

3/3,K/10 (Item 1 from file: 20)

DIALOG(R)File 20: Dialog Global Reporter

(c) 2010 Dialog. All rights reserved.

23147073 (USE FORMAT 7 OR 9 FOR FULLTEXT)

Raiders of WCM tools

COMPUTERS TODAY , p 22

June 01, 2002

Journal Code: WCOT Language: English Record Type: FULLTEXT

Word Count: 2138

(USE FORMAT 7 OR 9 FOR FULLTEXT)

...sites that use dynamic content from disparate data sources. Tested with J2EE application servers like IBM WebSphere and BEA WebLogic .

Atomz

(www.atomz.com)

Atomz Publish is a content management system that lets you work...

...XML content in an XML-based Content Adapter, integration with app servers such as BEA WebLogic and IBM WebSphere. Part of the product is a J2EE-based Content Catalyst Web, which automatically generates...

...management and delivery application. It streamlines content creation, acquisition, and workflow process.

Runs on: Solaris, IBM WebSphere, BEA Web Logic, Windows NT

Price: \$23,000 (Rs 11,26,000)

Participant Server...

...and provides a tailored work view.

Runs on: Windows NT/2000,

Sun Solaris, HP-UX, IBM AIX.

Price: Starts at \$250,000 (Rs 1.2 crore). Typically \$200 (Rs 9,800...

...Web site. Also offered are link products to integrate with popular applications like Microsoft Office, Lotus Notes and SAP R/3.

Runs on: Windows 9x/NT/2000

Price: Average \$200,000...at \$4,500 (Rs 2,20,000) for less than 50 usersI

BM

(www-4.ibm.com/software/data/cm/)

IBM Content Manager has a single repository that handles content such as e-commerce transactions, customer...

...through it all. Content Manager includes CommonStore and VideoCharger, which manage and archive SAP data, Lotus Domino, Microsoft Exchange Server e-mail, streaming files, and delivers multimedia datastreams to multiple users.

Runs on: Windows 98/CE/2000/NT and IBM AIX.

Price: \$3,800 (Rs 1,86,000)

Interwoven

(www.interwoven.com)

Based on a...

...XSL, and Java), automates information development and publication. Content can originate from many sources, including automated feeds, and can be published to any number of sites and output formats, including both files...

Dialog eLink:

USPTO Full Text Retrieval Options

3/3,K/2 (Item 1 from file: 15)

DIALOG(R)File 15: ABI/Inform(R)

(c) 2010 ProQuest Info&Learning. All rights reserved.

02348453 110137400

Top ten technology innovators

Jones, Jennifer; Neel, Dan; Shafer, Scott Tyler; Sullivan, Tom; Et al

InfoWorld v24n9 pp: 1, 44+

Mar 4, 2002

ISSN: 0199-6649 Journal Code: IFW

Word Count: 6814

Text:

...unexpected turns along the way.

Top 10 Technology Innovators

Given hands-on exposure to early IBM PCs in high school, Crawford

immediately began to grasp the complex architectures that make computer... leveraged client/server computing. Until then, the world was relatively peaceful. "Oracle ran on minis, IBM on the mainframe. We didn't compete." But "in the early '90s Oracle was virtually...road, Moellenhoff says Salesforce.com wants to expand the utility model of delivering software, featuring automated updates, upgrades, and support and bundling value-add services into a subscription price.

"Nobody really wants...seeds for Groove were sown as far back as 1996 when Ozzie was still at Lotus. He began to see a dramatic shift in the way customers were using Notes to...

...environment fundamentally needs a decentralized technology," Ozzie says. With this goal in mind, Ozzie left Lotus in late 1997, "pressed the Rest button," and set about reinventing the technology behind Notes...in its best sales performance ever.

Widely acclaimed, the new version of Radio, a desktop Weblog tool, represents the latest step in a long journey. Points along the way include 1980s...the technology.

"Look at BoingBoing - a team of authors, and now they have a guest blog as well. They're really on to it." Web services to facilitate these kinds of...

3/3,K/1 (Item 1 from file: 13)

DIALOG(R)File 13: BAMP

(c) 2010 Gale/Cengage. All rights reserved.

00826773 97722906

3704812 (Use Format 7 Or 9 For Fulltext)

Portal progress and KM: Computer Associates' CleverPath. (Portals).

(knowledge management)

KMWorld, v 12, n 2, p 20

February 2003

Document Type: Journal **ISSN:** 1060-894X (United States)

Language: English **Record Type:** Fulltext

Word Count: 1063 (Use Format 7 Or 9 For Fulltext)

Text:

...interactions are tracked and stored in a knowledgebase, and used later in communities of practice.

* Publish and subscribe-- Automatic delivery of relevant updates.

* Support for virtually all integration and connectivity standards.

* Web server support--Apache (apache.org) Tomcat ships with CleverPath, also IBM (ibm.com) WebSphere, Sun (sun.com) iPlanet, BEA (bea.com) WebLogic.

* Searching and spidering (both metadata and content).

* Visual templates (for different user role profiles, personalized...
...to interact with and understand data.
* J2EE support--CleverPath interoperates with J2EE Application Servers,
including IBM WebSphere, Sun iPlanet, BEA Web Logic, Oracle (oracle.com)
9iAS and others.
* Web services integration...

? ds

Set	Items	Description
S1	113	(BLOG?? OR WEBLOG??) AND (AUTOMAT?? (N2) (POST?? OR PUSH?? OR SUBMIT"" OR PUBLISH?? OR SEND?? OR UPDAT?? OR FEED?? OR SY- NDICAT??)) NOT PY>2003
S2	51	RD (unique items)
S3	22	S2 AND (IBM OR LOTUS)
S4	11	S2 AND WORKFLOW?
S5	2	S2 AND (PROJECT (N2) (MANAG?? OR MICROSOFT))
S6	11	S3 AND S4

? t s4/ti/all

4/TI/1 (Item 1 from file: 13)
DIALOG(R)File 13: BAMP
(c) 2010 Gale/Cengage. All rights reserved.

Portal progress and KM: Computer Associates' CleverPath. (Portals).

4/TI/2 (Item 1 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
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PR Newswire Summary of High Tech Copy, Sept. 16, 2003.

4/TI/3 (Item 2 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

PR Newswire Summary of High Tech Copy, Tuesday, April 8, 2003.

4/TI/4 (Item 3 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

PR Newswire National Summary, Tuesday, April 8, Midnight to 10 a.m. ET.

4/TI/5 (Item 4 from file: 16)
DIALOG(R)File 16: Gale Group PROMT(R)
(c) 2010 Gale/Cengage. All rights reserved.

Versant Releases New Version of Its Transaction Accelerator, Versant enJin.

4/TI/6 (Item 1 from file: 20)
DIALOG(R)File 20: Dialog Global Reporter
(c) 2010 Dialog. All rights reserved.

Raiders of WCM tools

4/TI/7 (Item 1 from file: 47)
DIALOG(R)File 47: Gale Group Magazine DB(TM)
(c) 2010 Gale/Cengage. All rights reserved.

Brave New Apps: the web services tools.

4/106/8 (Item 1 from file: 349)
DIALOG(R)File 349: PCT FULLTEXT
(c) 2010 WIPO/Thomson. All rights reserved.

824092

**HUB & SPOKE ARCHITECTURE AND METHODS FOR ELECTRONIC COMMERCE
ARCHITECTURE EN ETOILE ET PROCEDES DE COMMERCE ELECTRONIQUE**

4/TI/9 (Item 1 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
(c) Format only 2010 Dialog. All rights reserved.

Interfacing servers in a Java based e-commerce architecture

4/TI/10 (Item 1 from file: 759)
DIALOG(R)File 759: Business Insights
(c) 2010 Datamonitor. All rights reserved.

CUTTING THROUGH THE HYPE: 1.1 EXECUTIVE SUMMARY

4/TI/11 (Item 1 from file: 997)
DIALOG(R)File 997: Newsroom 2000-2003
(c) 2009 Dialog. All rights reserved.

Q-Link 4.0 Establishes New Benchmark For Business Process Application Development And Integration-Innovative Process Design And Integration Capabilities Combined With J2EE Compatibility And Web Services Support Provide...

? t s5/ti/all

Dialog eLink:

USPTO Full Text Retrieval Options

5/TI/1 (Item 1 from file: 15)
DIALOG(R)File 15: ABI/Inform(R)
(c) 2010 ProQuest Info&Learning. All rights reserved.

Top ten technology innovators

5/TI/2 (Item 1 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
(c) Format only 2010 Dialog. All rights reserved.

Interfacing servers in a Java based e-commerce architecture

? t s5/3,k/2

Dialog eLink: Order File History

5/3,K/2 (Item 1 from file: 654)
DIALOG(R)File 654: US PAT.FULL.
(c) Format only 2010 Dialog. All rights reserved.

4828421 **IMAGE Available
 Derwent Accession: 2001-273227
 Utility

CERTIFICATE OF CORRECTION

E/ **Interfacing servers in a Java based e-commerce architecture**

Inventor: Underwood, Roy Aaron, Long Grove, IL
 Assignee: Accenture LLP 02), Palo Alto, CA
 Accenture LLP (Code: 63692)
 Examiner: Shah, Sanjiv (Art Unit: 212)
 Combined Principal Attorneys: Burton, Daphne L.Oppenheimer Wolff &
 Donnelly, LLP

	Publication Number	Kind	Date	Application Number	Filing Date
	-----	--	-----	-----	-----
Main Patent	US 6523027	A	20030218	US 99364531	
19990730					

Fulltext Word Count: 105791

**IMAGE Available

Description of the Drawings:

...FIG. 14 illustrates an example of the graphic display showing the attributes of member "Joe Bloggs " according to an embodiment of the present invention...

Description of the Invention:

... Automatic Transaction Control...

...in MTS, MTS loads the DLL and creates a new instance passing back a MTS-managed handle to the object. The object gets a new MTS context...Site Server Personalization and Membership/Directory Membership Manager
 ...

...to the user. FIG. 14 illustrates an example showing the attributes 1400 of member "Joe Bloggs " (Note RoleName...

...With reference to FIG. 15.1, the ReTA Event Handler Framework 1530 manages the informational, warning and error events that an application raises. The following describes the ReTA...The project manager is responsible for the completion of the Project Configuration Management Plan during Design--with the...

**? s (blog?? or weblog?) and (ibm or lotus) (n2) sametime and (workflow?
 or (project () manag??)) not py>2003**

Processing
 Processing
 Processing
 Processing
 Processing
 Processing
 Processing

Processing
Processing
Processing
Processing
Processing
Processing
Processing

Processing
Processing
Processing
Processing
Processed 10 of 22 files ...
Processing
Processing
Processed 20 of 22 files ...
Processing
Completed processing all files
835661 BLOG??
112813 WEBLOG?
2542092 IBM
472462 LOTUS
11213 SAMETIME
8261 (IBM OR LOTUS) (N2) SAMETIME
725574 WORKFLOW?
15194450 PROJECT
28517071 MANAG??
484826 PROJECT (W) MANAG??
99993825 PY>2003
S7 5 (BLOG?? OR WEBLOG?) AND (IBM OR LOTUS) (N2) SAMETIME AND
(WORKFLOW? OR (PROJECT () MANAG??)) NOT PY>2003

? rd

>>>Duplicate detection is not supported for File 349.
>>>Duplicate detection is not supported for File 654.
>>>Duplicate detection is not supported for File 759.
>>>Records from unsupported files will be retained in the RD set.
S8 4 RD (unique items)

? t s8/ti/all

Dialog eLink:

DSPTC Full Text Retrieval Options

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Microsoft IM grows legs

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Learning to share

8/106/3 (Item 1 from file: 349)

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987436

METHOD AND SYSTEM FOR DELIVERING MULTIPLE SERVICES ELECTRONICALLY TO CUSTOMERS VIA A CENTRALIZED PORTAL ARCHITECTURE

PROCEDE ET SYSTEME DE PRESTATION ELECTRONIQUE DE MULTIPLES SERVICES A DES CLIENTS PAR L'INTERMEDIAIRE D'UNE ARCHITECTURE DE PORTAIL CENTRALISEE

8/TI/4 (Item 1 from file: 654)

DIALOG(R)File 654: US PAT.FULL.

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**Method and system for delivering multiple services
electronically to customers via a centralized portal architecture**

? t s8/3,k/all

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8/3,K/1 (Item 1 from file: 15)

DIALOG(R)File 15: ABI/Inform(R)

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02628964 405369801

Microsoft IM grows legs

Evers, Joris

InfoWorld v25n33 pp: 14-15

Aug 25, 2003

ISSN: 0199-6649 **Journal Code:** IFW

Word Count: 1194

Text:

...analysts said Microsoft has some catching up to do. Market incumbent IBM has been selling Lotus Sametime - recently renamed Lotus Instant Messaging and Conferencing for about five years.

"Sametime has been out for a number...

...to deal with, which already includes e-mail, voice mail, phone calls, and a custom workflow application, van der Ploeg said. "You add it all up, and it becomes a rather...of the XMLSpy 5 development environment, inked a partnership to integrate XMLSpy 5 with BEA WebLogic Workshop 8.1. By combining Altova's XML development tool with BEA's J2EE development...

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02581886 340573701

Learning to share

Kontzer, Tony

InformationWeek n938 pp: 28-37

May 5, 2003

ISSN: 8750-6874 **Journal Code:** IWK

Word Count: 3632

Text:

...the additional costs. "Microsoft made our decision for us," he says.

Elgort started by deploying Lotus ' Sametime application for instant messaging and presence awareness and its Quickplace workspace tool. They integrate sufficiently...one might expect from an asynchronous collaboration package-E-mail, calendars, unified messaging, and document workflows . It also lets two people collaborate on documents in real time, and its remote E...

...ready for or even interested in real-time collaboration. Phil Lanzafame, Internet and corporate portal project manager for Sentara Healthcare, says it's hard enough to get the company's 14,000...collaboration tool that has yet to catch fire in corporate America, wikis pick up where Weblogs , or blogs , leave off. Whereas blogs let individuals broadcast their views and ideas to an online audience, wikis are completely free...

...Sharing Environment, or Wise, also serves as a project management-collaboration environment, complete with document workflows and tools for building Web-based workspaces that are shared with clients.

"The company as...

Dialog eLink: Order File History

8/3K/3 (Item 1 from file: 349)

DIALOG(R)File 349: PCT FULLTEXT

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00987436

METHOD AND SYSTEM FOR DELIVERING MULTIPLE SERVICES ELECTRONICALLY TO CUSTOMERS VIA A CENTRALIZED PORTAL ARCHITECTURE

PROCEDE ET SYSTEME DE PRESTATION ELECTRONIQUE DE MULTIPLES SERVICES A DES CLIENTS PAR L'INTERMEDIAIRE D'UNE ARCHITECTURE DE PORTAIL CENTRALISEE

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Townsend and Townsend and Crew LLP, Two Embarcadero Center, Eighth Floor, San Francisco, CA 94111-3834; US

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ApplicationWO2002US2609120020815

PrioritiesUS200131269820010815

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[EP] AT; BE; BG; CH; CY; CZ; DE; DK; EE; ES; FI; FR; GB; GR; IE; IT; LU; MC; NL; PT; SE; SK; TR;

[OA] BF; BJ; CF; CG; CI; CM; GA; GN; GQ; GW; ML; MR; NE; SN; TD; TG;

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Publication Language: English
 Filing Language: English
 Fulltext word count: 36695

Detailed Description:

...and routing the communications to either an appropriate destination or to a pre-defined business workflow for processing transforming outbound syndicated content to the appropriate presentation format based on a user...routing this traffic to its ultimate destination using

either simple redirection or routing through a workflow process.

Application Components

[00101] The application components subsystem spans a wide range of potential applications... provide functionality in a number of areas including, collaboration, imaging, reporting, search, registration, e-commerce, workflow and subscription management.

Collaboration

[00111] The need for collaboration among internal users and between internal...appropriate data for a given user and to route that data through one or more workflows that are customized based on organizational unit, geographic location, security level, or other guidelines.
Registration...based on applications utilized by a credit card association, such as, Visa. factors.

[00211] Most workflow engines provide the ability for steps in ...group to work on the task from anywhere. If a key task owner is unavailable, workflow administrators can reassign the task to another capable individual.

Subscription Management

[0022] It is often...data transformation services The application programming interfaces (APIs) for vendor products such as content management, workflow and eCommerce services
Cross-language communication, including that provided by the Java Native Interface
(JNI...content management component is responsible for providing services that 30 assist with authoring, editorial workflow, change management and access auditing, publication and expiration, and versioning of content.

Document Management

9...an exemplary reporting system;

[0067] Fig. 13 is a simplified block diagram illustrating an exemplary workflow architecture;

[00681] Fig. 14 is a simplified block diagram illustrating an exemplary architecture of the...and routes such communications to either an appropriate destination or to a pre-defined business workflow for processing.

[00911] In addition, the presentation framework 12 transforms outbound syndicated content to the ...and functionality.

Some of the commercial products that provide portal services include, for example, BEA WebLogic Personalization Server, Epicentric Portal Server, and iPlanet Portal Server. Based on ...routing this traffic to its ultimate destination using either simple redirection or routing through a workflow process.

[01101 Some of the protocols supported by the multi-channel gateways are further described ...14 provides a number of services including, for example, collaboration, imaging, reporting, search, registration, eCommerce, workflow and subscription management, each of which will be further described below.

2.1 Collaboration

26...or if a specific threaded discussion package should be purchased. As an example of this, Lotus Sametime offers threaded discussion groups as a part of its offering. If Sametime is already installed...gather appropriate data for a given user and route that data through one or more workflows that are customized based on organizational unit, geographic location, security level, or other guidelines. Registration...the ecommerce products currently on the market include, for example, ATG Dynamo Commerce Server, BEA WebLogic Commerce Server, Blue Martini Cominmerce Server and IBM WebSphere Commerce Suite. A person of ordinary...use as part of the system 10 in accordance with the present invention.

2.7 Workflow

[02091 Workflow is the routing of data through a series of steps in a business process that results in a finished task. A given business process workflow can be as simple or as complex as desired, with capabilities ranging from the simple...on business rules, input data, user profile, and a host of other factors.

[02101 Most workflow engines provide the ability for steps in a business process to be performed by a...group to work on the task from anywhere. If a key task owner is unavailable, workflow administrators can reassign the task to another capable individual.

[02111 The workflow service is a service which provides automation of business processes, in whole or in part exceptions. In one exemplary embodiment, the workflow service offered by the system 10 has the following characteristics.

Process Design and Definition... ..02121 Referring to Fig. 13, there is shown a simplified block diagram illustrating an exemplary workflow service architecture. The workflow process definition component allows a business group to design processes using certain pre-defined elements... ..the designer can identify process start and end points and other discrete process activities. The workflow process & forms template ...can be retrieved, duplicated and modified at any other point in the business process. The workflow process administration and monitoring component provides data to optimize business processes. The data that may... ..such as process execution time metrics, task status etc.), process workload (i.e., data regarding workflow process distribution, number of instances etc.) and process work lists monitoring (i.e., data representing capability to change those assignments to make the flow more efficient). The workflow application 15 adapters enable external

application integration, which generally follow industry standards.

[02131 Interface... ...provided via a combination of Java classes and XML. In order to integrate with a workflow engine, the following interfaces are used.

Workflow Application API - to enable client application to directly work with the workflow engine, e.g. invoking workflow instance, passing application specific data, event etc.

Workflow Process Definition API - to provide the capabilities to create, interchange and modify the process definition template.

Workflow Application Adapters - to enable the integration of workflow engine and the external application(s). Business operations performed by the external application can be invoked from the workflow engine and have the results returned back to the

.8 Subscp@2tion Management

[02151 The ...mail or web-based templates for composing messages to be sent.

* Message sender security and workflow - restrict sending of messages to a small set of users, or provide simple workflow for messages to be approved before they are sent.

0 Automated bad address handling - provide...data transformation services
0 application programming interfaces (APIs) for vendor products such as content

management, workflow and eCommerce services;

cross-language communication, including that provided by the Java Native Interface

(JNI...commercial application server technology. Some of the more popular application servers include, for example, BEA WebLogic , IBM WebSphere, iPlanet Application Runtime, and IIS/ASP/.Net from Microsoft.

[02241 These application runtime...runtime service. This service is available from A number of products including, for example, BEA WebLogic , IBM WebSphere, and Microsoft Net, iPlanet Application Server, ATG Dynamo, Tomcat, and ...are currently available on the market include, for example, ATG's Dynamo Personalization Server, BEA WebLogic Personalization Server, and 113M WebSphere Server.

A person ...the products that are currently available on the market include, for example, ATG Dynamo, BEA WebLogic , and iPlanet. A person of ordinary skill in the art should be familiar with the...content management service or component is responsible for providing services that assist with authoring, editorial workflow , change management and access auditing, publication and expiration, and versioning of content. There are several...a single department (or small number of departments). While the need for editorial review and workflow still exists, the process ...document viewer.

[02601 The document management service or component supports different capabilities including document management, workflow , document indexing, and context search. In one exemplary ...login was successful", alert notifications like, "Your conference call is due in five minutes" or workflow notifications like, "Please approve invoice # X". Notifications are generated by software applications after the event...on some events that occurred in the system. They may be alert notifications, assistance notifications, workflow notifications and/or several other notifications.

Messaging System

[03121 The messaging system is responsible for...creating their own respective designs and implementations.

Some of the products include, for example, BEA WebLogic Notification Service and TIBCO.

A person of ordinary skill in the art should be familiar...helps prevent a tightly coupled integration between applications.

Business Process Automation

[03311 This is a workflow product commonly provided by middleware vendors. The business processes that span multiple applications can be...

Dialog eLink: Order File History

8/3,K/4 (Item 1 from file: 654)

DIALOG(R)File 654: US PAT.FULL.

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0005272013 **IMAGE Available

Derwent Accession: 2003-211110

**Method and system for delivering multiple services
electronically to customers via a centralized portal architecture**

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Provisional				US 60-312698	20010815

Fulltext Word Count: 38761

**IMAGE Available

Summary of the Invention:

...and routing the communications to either an appropriate destination or to a pre-defined business workflow for processing...

...routing this traffic to its ultimate destination using either simple redirection or routing through a workflow process...

...provide functionality in a number of areas including, collaboration, imaging, reporting, search, registration, e-commerce, workflow and subscription management...

...appropriate data for a given user and to route that data through one or more workflows that are customized based on organizational unit, geographic location, security level, or other guidelines. Registration...

...0039] Workflow

[...

...0040] Workflow is the routing of data through a series of steps in a business process that results in a finished task. A given business process workflow can be as simple or as complex as desired, with capabilities ranging from the simple...

...0041] Most workflow engines provide the ability for steps in a business process to be performed by a...

...group to work on the task from anywhere. If a key task owner is unavailable, workflow administrators can reassign the task to another capable individual...

...0056] The application programming interfaces (APIs) for vendor products such as content management, workflow and eCommerce services...

...0080] The content management component is responsible for providing services that assist with authoring, editorial workflow, change management and access auditing, publication and expiration, and versioning of content

Description of the Drawings:

...0121] FIG. 13 is a simplified block diagram illustrating an exemplary workflow architecture...

Description of the Invention:

...and routes such communications to either an appropriate destination or to a pre-defined business workflow for processing...

...and functionality. Some of the commercial products that provide portal services include, for example, BEA WebLogic Personalization Server, Epicentric Portal Server, and iPlanet Portal Server. Based on the

disclosure provided herein...

...routing this traffic to its ultimate destination using either simple redirection or routing through a workflow process...14 provides a number of services including, for example, collaboration, imaging, reporting, search, registration, eCommerce, workflow and subscription management, each of which will be further described below...

...or if a specific threaded discussion package should be purchased. As an example of this, Lotus Sametime offers threaded discussion groups as a part of its offering. If Sametime is already installed...gather appropriate data for a given user and route that data through one or more workflows that are customized based on organizational unit, geographic location, security level, or other guidelines. Registration...

...0356] Workflow and Rules Based Validation...

...matches that currently in an account database. Other applications may require that a more extensive workflow be completed before a user is made an active member of a site or application...

...e-commerce products currently on the market include, for example, ATG Dynamo Commerce Server, BEA WebLogic Commerce Server, Blue Martini Commerce Server and IBM WebSphere Commerce Suite. A person of ordinary...

...0400] 2.7 Workflow

[...

...0401] Workflow is the routing of data through a series of steps in a business process that results in a finished task. A given business process workflow can be as simple or as complex as desired, with capabilities ranging from the simple...

...0402] Most workflow engines provide the ability for steps in a business process to be performed by a...

...group to work on the task from anywhere. If a key task owner is unavailable, workflow administrators can reassign the task to another capable individual...

...0403] The workflow service is a service which provides automation of business processes, in whole or in part...

...the work while humans only have to deal with exceptions. In one exemplary embodiment, the workflow service offered by the system 10 has the following characteristics...

...0404] Process Design and Definition Capability-ability to design and/or model the workflow process and its constituent activities...

...for example, notification or information to applications, thereby enabling an application to communicate with a workflow engine to accept application data, signal and respond to activity events, etc...

...0411] Referring to FIG. 13, there is shown a simplified block diagram illustrating an exemplary workflow service architecture. The workflow process definition component allows a business group to design processes using certain pre-defined elements...

...the designer can identify process start and end points and other discrete process activities. The workflow process & forms template repository allows for process reuse. These defined processes can be retrieved, duplicated and modified at any other point in the business

process. The workflow process administration and monitoring component provides data to optimize business processes. The data that may...

...such as process execution time metrics, task status etc.), process workload (i.e., data regarding workflow process distribution, number of instances etc.) and process work lists monitoring (i.e., data representing...

...group and administrative capability to change those assignments to make the flow more efficient). The workflow application adapters enable external application integration, which generally follow industry standards...

...provided via a combination of Java classes and XML. In order to integrate with a workflow engine, the following interfaces are used...

...0413] Workflow Application API-to enable client application to directly work with the workflow engine, e.g. invoking workflow instance, passing application specific data, event etc...

...0414] Workflow Process Definition API-to provide the capabilities to create, interchange and modify the process definition...

...0415] Workflow Application Adapters-to enable the integration of workflow engine and the external application(s). Business operations performed by the external application can be invoked from the workflow engine and have the results returned back to the workflow engine if required...

...0416] Application Organization API-to enable the workflow engine to access application specific organization data for workflow process modeling...

...in the art should be familiar with the various technologies that are related to the workflow service as described above. Based on the disclosure provided herein, a person of ordinary skill in the art should be able to select and/or customize various workflow service products that are commercially available for integration and use as part of the system...

...0426] Message sender security and workflow -restrict sending of messages to a small set of users, or provide simple workflow for messages to be approved before they are sent...

...0443] application programming interfaces (APIs) for vendor products such as content management, workflow and eCommerce services... commercial application server technology. Some of the more popular application servers include, for example, BEA WebLogic , IBM WebSphere, iPlanet Application Runtime, and IIS/ASP/.Net from Microsoft...

...runtime service. This service is available from a number of products including, for example, BEA WebLogic , IBM WebSphere, and Microsoft .Net, iPlanet Application Server, ATG Dynamo, Tomcat, and Cold Fusion. A ...

...are currently available on the market include, for example, ATG's Dynamo Personalization Server, BEA WebLogic Personalization Server, and IBM WebSphere Server. A person of ordinary skill in the art should...

...the products that are currently available on the market include, for example, ATG Dynamo, BEA WebLogic , and iPlanet. A person of ordinary skill in the art should be familiar with the...

...content management service or component is responsible for providing services that assist with authoring, editorial workflow , change management and access auditing, publication and expiration, and versioning of content. There are several...

...a single department (or small number of departments). While the need for editorial review and workflow still exists, the process for doing so varies greatly. Where there are often a large...

...0552] The document management service or component supports different capabilities including document management, workflow , document indexing, and context search. In one exemplary embodiment, the document management service offered by...

...0557] Support for workflow and content lifecycle management...login was successful", alert notifications like, "Your conference call is due in five minutes" or workflow notifications like, "Please approve invoice #X". Notifications are generated by software applications after the event...

...on some events that occurred in the system. They may be alert notifications, assistance notifications, workflow notifications and/or several other notifications...

...creating their own respective designs and implementations. Some of the products include, for example, BEA WebLogic Notification Service and TIBCO. A person of ordinary skill in the art should be familiar...0746] This is a workflow product commonly provided by middleware vendors. The business processes that span multiple applications can be...

? t s8/9,k/1

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8/9,K/1 (Item 1 from file: 15)

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Microsoft IM grows legs

Evers, Joris

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Abstract:

Riding a tide of desktop domination, Microsoft's latest foray into presence is expected to kick-start corporate adoption of IM. But lateness to market has analysts skeptical as to how the offering will compete against those of

longtime collaboration players such as IBM. Office Live Communications Server 2003 - code-named Greenwich and previously known as Real Time Communications Server - was released to manufacturing last week. With Live Communications Server, companies will be able to run their own enterprise IM network, address security concerns related to public services, and log and manage employees' IM usage. The product is capable of determining whether a user is online and available for communication in Office applications, and it can extend this presence data to other apps such as portals.

Text:

PLATFORMS

Office IM and presence offering take on incumbent IBM

RIDING A TIDE of desktop domination, Microsoft's latest foray into presence is expected to kick-start corporate adoption of IM. But lateness to market has analysts skeptical as to how the offering will compete against those of longtime collaboration players such as IBM.

Office Live Communications Server 2003 - code-named Greenwich and previously known as Real Time Communications Server was released to manufacturing last week. Microsoft sees the product's delivery, slated for six to eight weeks, as a "key moment" in establishing IM as a business tool, said Ed Simnett, lead product manager at Microsoft.

With Live Communications Server, companies will be able to run their own enterprise IM network, address security concerns related to public services, and log and manage employees' IM usage. The product is capable of determining whether a user is online and available for communication in Office applications, and it can extend this "presence" data to other apps such as portals.

Despite noting the significance of the product's release, analysts said Microsoft has some catching up to do. Market incumbent IBM has been selling Lotus Sametime - recently renamed Lotus Instant Messaging and Conferencing for about five years.

"Sametime has been out for a number of years, giving IBM a significant leg up," said Michael Osterman, president and founder of Osterman Research. Version 2.0 of Live Communications Server will be closer competitor to Sametime, he said.

But with Office on nearly every business user's PC, Microsoft has a considerable market advantage, said Maurene Caplan Grey, research director at Gartner.

"What Live Communications Server has that nobody else has ... is integration with Office and SharePoint," Caplan Grey said. SharePoint is Microsoft's file-sharing and team-collaboration product.

The law firm Weil, Gotshal & Manges has 3,000 people in nine countries already using IM. The firm rolled out Sametime in 2001 and uses IM and presence features in custom applications, said Richard Lowe, associate director of client information services at the firm.

"We have integrated IM into our portal, our own applications, and other systems such as ERP software; so rather than just having IM conversations happening, they can happen in context," Lowe said.

Providing IM in context is one of Microsoft's goals. Until now, Microsoft has struggled in finding a home for its IM product, placing it first in Exchange and then toying with making it part of Windows. The company finally settled on Office as the right place.

"The Exchange IM product was not really ready for prime time. Live Communications Server is a much more fully baked idea and part of a long-term road map for their collaboration products," said Robert Mahowald, research manager at IDC.

Still, IBM's product has "four distinct advantages" over Microsoft's, according to Mahowald. Sametime has a lower overall price, includes Web conferencing, has no need for an additional server, and offers modular configuration, he said.

Francis deSouza, formerly Exchange IM product manager at Microsoft and now CEO of IMlogic, which sells software that overlays security and auditing tools on public IM systems, said Microsoft has had to go through "learning stages."

"We initially thought IM was complementary to e-mail. But Microsoft learned that IM and presence is tied more to Office. A lot of usage scenarios involve Office," deSouza said.

Even though enterprise IM products have been out for a number of years, businesses mostly use free consumer-IM products, according to Osterman. Others, such as NetJets, a seller of partial ownership of private jets, shy away from IM, blocking it at the firewall.

Having found that IM was not being used for business, NetJets cut its employees off. But the company plans to look at the new Microsoft product, said Bram van der Ploeg, NetJets' CTO.

"We are highly interested in products like Greenwich that allow much more control over the IM side. We recognize the potential benefits," van der Ploeg said.

A remaining concern NetJets has with investing in IM is adding to the number of information streams its employees have to deal with, which already includes e-mail, voice mail, phone calls, and a custom workflow application, van der Ploeg said. "You add it all up, and it becomes a rather confusing set of unmanaged priorities," he added.

At Weil, Gotshal & Manges, IM has helped employees communicate more effectively and feel closer to one another despite the miles between them. Still, this is an evolutionary rather than revolutionary change, said Randy Burkart, director of technology programs at the firm.

Office Live Communications Server will quickly establish a broad user base. Exchange 2000 IM users who bought upgrade rights will get the product at no extra charge. Also, Microsoft customers who already use Active Directory, SQL Server, and Windows Server 2003 and those who plan to use Office 2003 will likely take the bait, analysts said.

With its muscular installed base, Microsoft may be the spark plug for enterprise IM adoption, according to analysts.

"Organizations that are fully engaged in the Microsoft environment have been waiting for Microsoft to get into the IM and collaboration game," Gartner's Caplan Grey said.

IDC's Mahowald agreed but said only somewhat cutting-edge enterprises will adopt it at first. "Office Live Communications Server is definitely not for everybody. You have to do some fairly significant upgrades in order to use this thing out of the gate," he said.

INSIDE

'They are getting skewered on the issue that they're not coming clean on what they contend is theft of their IP.'

- George Weiss, Gartner

Office Live Communications Server

Microsoft microsoft.com

COST: \$929. Client access license is \$34.95

PLATFORMS: Windows XP, Windows 2000 Professional, and Windows 2003

BOTTOM LINE: Although it will be chasing the instant messaging leader IBM in both function and price, Microsoft's new Office Live Communications Server holds the promise to drive IM adoption. Crucial advantages for Microsoft include owning the keys to the enterprise desktop and the fact that Exchange 2000 IM users who bought upgrade rights will get the product for free.

IN BRIEF

BEA HOOKS UP WITH ALTOVA

BEA Systems and Altova, producer of the XMLSpy 5 development environment, inked a partnership to integrate XMLSpy 5 with BEA WebLogic Workshop 8.1. By combining Altova's XML development tool with BEA's J2EE development environment, the companies aim to provide developers with better tools for building XML applications and Web services.

CONTACT NETWORK TAPS RELATIONS

Contact Network this week updated its application that pulls corporate content such as employee relationships and employment history into a searchable knowledge-management database. New features in Contact Network 2.0 include more privacy options and support for Lotus Domino/Notes.

EDS MANS MICROSOFT APP DEPLOYMENTS

Electronic Data Systems rolled out a service to manage the deployment of Microsoft desktop applications and system software. Priced on a modular, perservice model, myCOE (my Consistent Office Environment) gives end-users flexibility in choosing applications for their desktops.

IBM OFFERS WORKPLACE FOR RETAIL

IBM rolled out Lotus Workplace for Retail Store Operations, a software and ser-vices combo designed to reduce time spent on in-store processes and training. It integrates the Lotus LMS e-learning system with WebSphere Portal to create an on-demand training and data-sharing environment.

BY JORIS EVERS, IDG NEWS SERVICE

THIS IS THE FULL-TEXT.

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Company Names:

Microsoft Corp (NAICS:334611; 511210)

Geographic Names: United States; US

Descriptors: Software packages; Product introduction; Instant messaging

Classification Codes: 5240 (CN=Software & systems); 7500 (CN=Product planning & development); 9190 (CN=United States)

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Trade Names: Microsoft Office Live Communications Server 2003

Text:

...analysts said Microsoft has some catching up to do. Market incumbent IBM has been selling Lotus Sametime - recently renamed Lotus Instant Messaging and Conferencing for about five years.
"Sametime has been out for a number...

...to deal with, which already includes e-mail, voice mail, phone calls, and a custom workflow application, van der Ploeg said. "You add it all up, and it becomes a rather...of the XMLSpy 5 development environment, inked a partnership to integrate XMLSpy 5 with BEA WebLogic Workshop 8.1. By combining Altova's XML development tool with BEA's J2EE development...

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